

Government of India  
Ministry of Communications  
Department of Telecommunications  
20-Ashoka Road, Sanchar Bhawan, New Delhi - 110 001.  
(Carrier Services Cell)

**Sub- Clarification regarding existing OSP regime after issuance of New guidelines for OSPs.**

This is with reference to the DGT Wing letter No.27-02/2019-DGT/2 dated 06.11.2020 regarding above mentioned subject.

2. In this regard, following clarification is issued for taking suitable action in the matter:

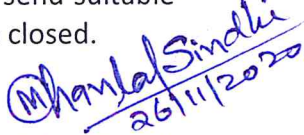
(i) Initially, the Bank Guarantee (BG) may be released on receipt of the request from the registered OSPs. Later on, for balance BGs, if any, the concerned OSPs may be intimated in writing to claim their BGs. However, surrender of registration certificates from OSP is not required as the registration certificates issued earlier will be void after the issue of new guidelines.

(ii) In view of the explanation at (i) above, the surrender of registration certificates from OSP may not be asked for.

(iii) The applications in the Saral Sanchar portal be treated as closed without any further processing. In this regard, a letter dated 12.11.20 addressed to Dir (NT-III) may be referred. (Copy enclosed)

(iv) Regarding the processing fees of Rs. 1,000/- already submitted by the OSPs, it is clarified that the processing fee was non-refundable as per the previous guidelines and hence it may not be returned. However, if processing fee for OSP registration has been submitted after 5<sup>th</sup> November, 2020, the date of issue of new guidelines for OSPs, the same may please be returned.

3. Further, it is requested to issue necessary instructions to the LSA units to send suitable intimation on email and SMS to the applicants of OSP registration whose cases are closed.

  
(M.L. Sindhi)  
ADG(CS-1A)

Sr.DDG(HQ), O/o DGT, Room No.1001, Sanchar Bhawan, New Delhi-110001  
No.18-08/2020-CS-I (Pt.) Dated 26.11.2020

Copy to: The DG Telecom,  
Room No.311, Sanchar Bhawan,  
New Delhi-11001-01

**Government of India**  
**Ministry of Communications & IT**  
**Department of Telecommunications**  
**Sanchar Bhavan, 20 Ashok Road, New Delhi-110001**  
**(Carrier Services Cell)**

No. 18-8/2020-CS-I (Pt.)

Dated: 12.11.2020

To,

Director (NT-III)  
DoT, Sanchar Bhavan, New Delhi

**Sub: New OSP guidelines implementation in Saral Sanchar Portal-reg.**

Ref: No. 18-8/2020-CS-I Dated: 05.11.2020

New guidelines for Other Service Providers (OSPs) have been issued vide letter dated 05.11.2020 mentioned above. As per Clause-1 of Chapter-2 of the new Guidelines for OSPs, No registration certificate will be required for OSP centres in India. Accordingly, it is stated that there is no need for the prospective Other Service Providers to apply for any registration.

Accordingly, in view of the new guidelines, it is intimated that there is no requirement to develop any fresh application w.r.t. OSPs in the Saral Sanchar portal and the existing application may be closed and the applicants may be suitably informed.

This is for your kind information and further action please.

  
12/11/2020

(M.L.Sindhi)  
ADG (CS-IA)  
Tele-2303-6489

Copy for kind information please :-

1. DDG(P&N) O/o DGT, HQ. New Delhi.
2. DDG(NT), DoT, HQ. New Delhi.